



November 15, 2024

Dear Resident,

We are pleased to provide you with an update on our ongoing efforts to monitor and improve the safety and quality of our community's water supply. As part of our commitment to transparency and public health, we want to share the latest developments regarding the lead and copper service line inventory and outline the steps we are taking to address any potential concerns.

## **Lead and Copper Inventory Overview**

Our town recently completed an extensive review of water service lines across the community to better understand what materials are in use. This inventory is part of a nationwide effort to ensure compliance with federal and state standards for safe drinking water. The included letter is required by state regulations and gives recommendations to exposure to lead in drinking water. We're happy to report that most service lines do not contain lead, but a small number may still require further inspection or replacement to meet our community's long-term health goals.

## **Our Plan for Lead Service Line Replacement**

If your property has or may have a lead service line, please rest assured that we are fully committed to addressing it with care and efficiency. Here's what you can expect during the process:

1. Notification – If your home is identified as needing further inspection or service line replacement, we will notify you in advance with clear instructions and timelines.
2. No-Cost Replacement – In most cases, the town will cover the cost of replacing the lead service line from the water main to your home.
3. Minimal Disruption – Our crews will work closely with residents to minimize any inconvenience. Temporary water services will be provided if necessary.
4. Follow-Up Testing – After the replacement, we will conduct water testing to ensure your home's water is free from any contaminants, giving you peace of mind.

## Next Steps and What You Can Do

If your property is not affected, no further action is needed. However, if you'd like to learn more about the materials used in your service line, feel free to contact us by email at [watersurvey@bedfordma.gov](mailto:watersurvey@bedfordma.gov) or visit our website for detailed information about the inventory and replacement program. You can also find on our website useful information on testing your own service line.

For more information on the Lead and Copper Program in Bedford please visit us at:

<https://www.bedfordma.gov/962/Service-Line-Material-Investigation>



We are grateful for your partnership in making Bedford a safer and healthier place to live. These improvements not only benefit our community today but will also help future generations enjoy clean, safe drinking water for years to come.

Thank you for your support, and please reach out with any questions.

Sincerely,

A handwritten signature in blue ink that reads "David Manugian".

David Manugian  
Director of Public Works