

35 responses

[Link to Sheets](#)



Summary

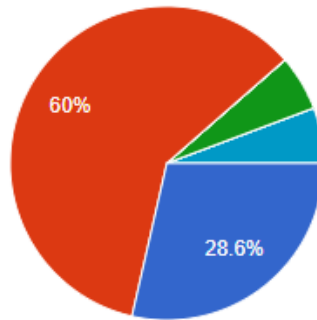
Question

Individual

How did you first learn about the pilot project?

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35 responses

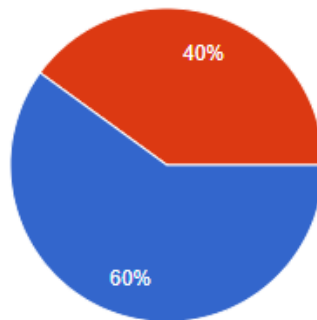


- I was an existing customer/Email from Black Earth Compost
- I received a letter by mail.
- I read about it in The Bedford Citizen.
- I saw the project described on social media.
- I read the summary in the Town Manager's Report.
- A neighbor or friend told me.
- Other

Before participating in the pilot project, had you previously composted your food waste?

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35 responses

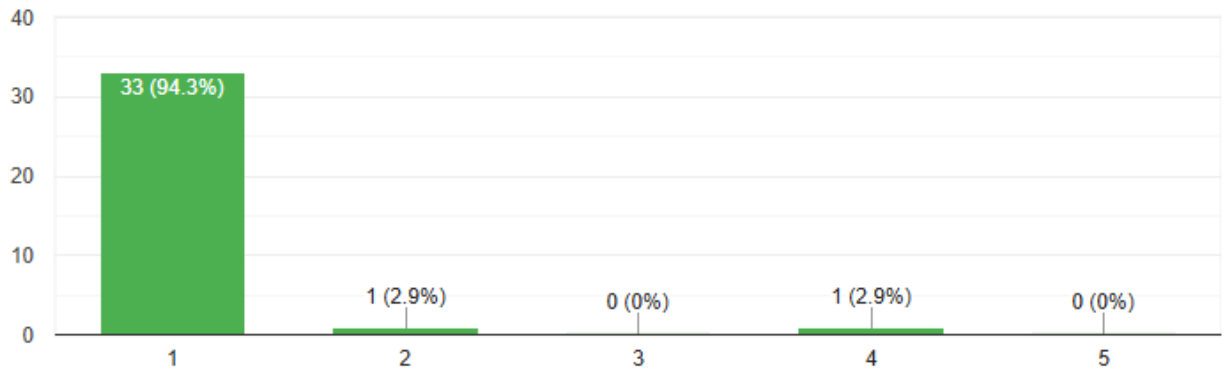


- Yes, was or had previously composted.
- No, I had not composted before.

Sign Up Process: How easy was it for you to sign up to participate? Please rate your experience from very easy (1) to very difficult (5). Feel free to share any suggestions for improvement in the next response.

 Copy chart

35 responses



Sign Up Process: Is there anything else you would like to share about the sign up process?

8 responses

very easy and reminders are helpful

As I recall it was very easy

My trash is less. I will be interested to see in summer months with large consumption of fruits and veggies.

I was already an existing Black Earth customer so sign up was very easy but the notices in the mail were very easy to follow also.

No.

No, it was so easy, I have forgotten what I did!

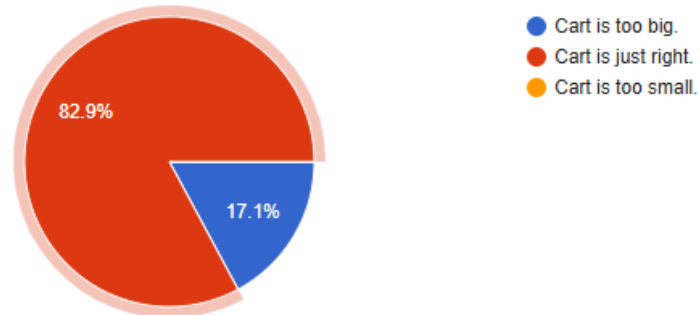
It would be wonderful for the town to continue involvement with this endeavour.

No

Collection Cart: Each participant received a green 12-gallon wheeled collection cart. How well does this cart meet your needs?

 Copy chart

35 responses



Collection Cart: Is there anything else you would like to share about the green collection cart?

11 responses

wish it was a bit taller - have to lean down to roll to curb

The hasp doesn't close...raccoons even squirrels could pretty easily get in. They have not so far. Size is good for me

right now it is fine. But in summer months I may put out bigger bags

No, suits our needs.

No.

I wish the wheels moved better in the snow

This is my Goldilocks cart, it's just right!

The latch doesn't really close. A raccoon wouldn't even have to break a sweat to bust in

It's not a problem. Two person household.

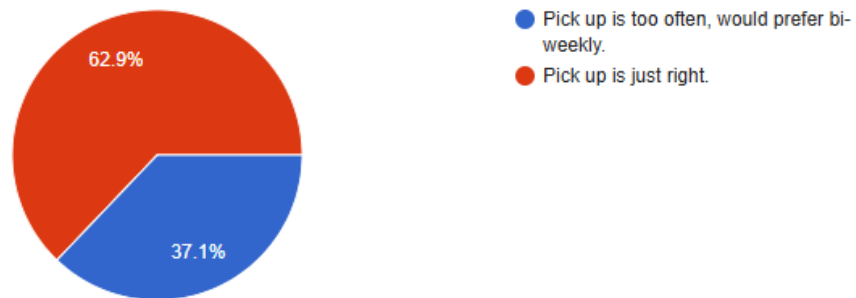
Bags don't fit very well.

I don't produce nearly enough food waste to warrant weekly collection.

No

Frequency of Pick Ups: Each participant receives weekly food waste pickup. How well does this collection schedule meet your needs? [Copy chart](#)

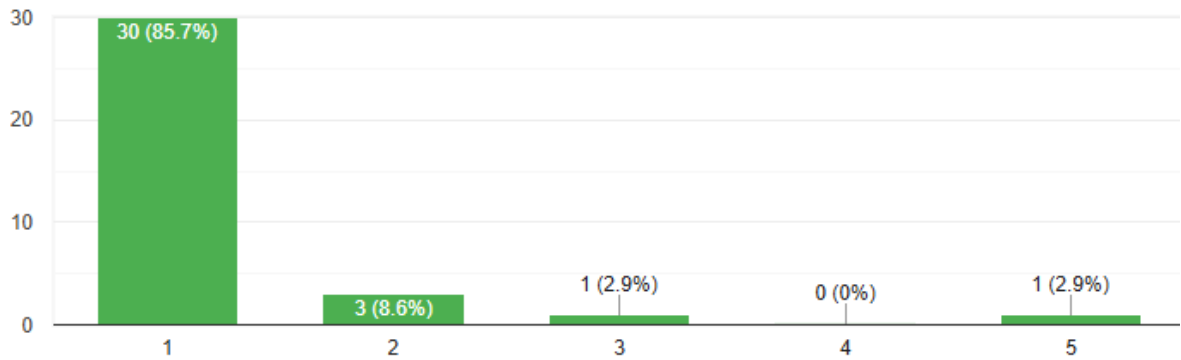
35 responses



Ease of Use: How easy has it been for you to use the curbside food waste collection service? Please rate your experience from very easy (1) to very difficult (5) and feel free to share any suggestions for improvement in the next response.

 [Copy chart](#)

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Overall: Is there anything else you would like to share about this program?

17 responses

Enjoying the program - biweekly pickups would be perfect - but we just a family of two right now - so for a bigger family every week might be necessary

Great program, not something I can subscribe to, fixed income and all that

great program. I am worried the price will be to expensive what is cost again

I appreciate the weekly reminders to put our compost bin out for collection!

Weekly pick-up works for us though we often only have a third to half full bin. We could probably do with a bi-weekly pick up in the winters but in the summer when it is hot the compost "sweats" more so a weekly pick up is preferred. Not sure if changing pick up by season is something Black Earth has considered.

Pickup could probably be every other week during the winter months, but weekly during the warmer months (due to smell and animals)

So glad Bedford is doing this. It is easy to do and important. I hope it continues.

We are glad that the town is providing this service and hope it continues into the future.

I have a garbage disposal but now I can get rid of oil and grease and paper towels

It would be a lot easier if the collection date was the same day as trash/recycling day.

This is an easy way for me to recycle my organic waste. I feel good about it, and it keeps organics out of my waste stream which is a benefit I think. Plus you're composting
When it becomes a subscription service, I hope I can keep the bin, but I am not able to participate financially

would be great if pickup day was the same as trash/recycling so I don't forget

Wonderful! Composting made easy!

I appreciate the free countertop bin but I can't use it- the holes make it smell too bad. If you have other negative responses to the program in general, look to see if this was part of the problem.

Great program! Hope it continues through the town!

I would even say that pick up could be monthly.

Just keep up the good work.